

## NOTICE OF MEETING

**Meeting:** COMMUNITY, PARTNERSHIPS AND WELLBEING  
OVERVIEW AND SCRUTINY PANEL

**Date and Time:** TUESDAY, 14 MARCH 2023, AT 6.00 PM\*

**Place:** BRADBURY ROOM - APPLETREE COURT, BEAULIEU  
ROAD, LYNDHURST, SO43 7PA

**Enquiries to:** Email : [andy.rogers@nfdc.gov.uk](mailto:andy.rogers@nfdc.gov.uk)  
Andy Rogers Tel: 023 8028 5070

### **PUBLIC PARTICIPATION:**

Members of the public may watch this meeting live on the [Council's website](#).

\*Members of the public may speak in accordance with the Council's public participation scheme:

- (a) immediately before the meeting starts, on items within the Community, Partnerships and Wellbeing Overview and Scrutiny Panel's terms of reference which are not on the public agenda; and/or
- (b) on individual items on the public agenda, when the Chairman calls that item. Speeches may not exceed three minutes.

Anyone wishing to speak should contact the name and number shown above no later than 12.00 noon on Thursday, 9 March 2023.

**Kate Ryan**  
Chief Executive

Appletree Court, Lyndhurst, Hampshire. SO43 7PA  
[www.newforest.gov.uk](http://www.newforest.gov.uk)

This agenda can be viewed online (<https://democracy.newforest.gov.uk>).

It can also be made available on audio tape, in Braille and large print.

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## AGENDA

### **Apologies**

#### **1. MINUTES**

To confirm the minutes of the meeting held on 17 January 2023 as a correct record.

#### **2. DECLARATIONS OF INTEREST**

To note any declarations of interest made by members in connection with an agenda item. The nature of the interest must also be specified.

Members are asked to discuss any possible interests with Democratic Services prior to the meeting.

**3. PUBLIC PARTICIPATION**

To note any issues raised during the public participation period.

**4. HEALTH AND WELLBEING ACTION PLAN (Pages 3 - 14)**

To consider a proposed Health and Wellbeing Action Plan.

**5. RINGWOOD FOOTBALL FACILITIES IMPROVEMENT PROJECT - UPDATE (PRESENTATION)**

To receive a joint presentation from Officers of the Council and Ringwood Town Council on the development of new community football facilities in Ringwood.

**6. FLYTIPPING - UPDATE (PRESENTATION)**

To receive a presentation on how the Council deals with Flytipping in the District.

**7. HEALTH AND LEISURE CONTRACT / DIBDEN GOLF CENTRE CONTRACT- UPDATE (Pages 15 - 20)**

To receive an update on the progress with the contracts for Health and Leisure and the Dibden Golf Centre.

**8. HAMPSHIRE POLICE AND CRIME PANEL - (VERBAL) UPDATE**

To receive an update from the Council's representative on the Hampshire Police and Crime Panel.

**9. PORTFOLIO HOLDER'S REPORTS AND PERFORMANCE DASHBOARD (Pages 21 - 24)**

An opportunity for the Portfolio Holders to provide an update to the Panel on developments within their portfolios.

**10. WORK PROGRAMME (Pages 25 - 28)**

To consider the Panel's future work programme and to make changes where necessary.

**11. ANY OTHER ITEMS THAT THE CHAIRMAN DECIDES ARE URGENT**

To:

**Councillors**

Keith Craze (Chairman)  
Neville Penman (Vice-  
Chairman)  
Louise Cerasoli  
Steve Clarke  
Arthur Davis

**Councillors**

Richard Frampton  
David Hawkins  
Alan O'Sullivan  
Caroline Rackham  
Alex Wade

## COMMUNITY PARTNERSHIPS AND WELLBEING OVERVIEW AND SCRUTINY PANEL – 14 MARCH 2023

### HEALTH AND WELLBEING ACTION PLAN

#### 1. RECOMMENDATIONS

- 1.1 That Panel recommends the adoption of the Health and Wellbeing Action Plan to Cabinet, to ensure delivery of the Council's Health and Wellbeing Plan which was approved in October 2022.

#### 2. INTRODUCTION

- 2.1 This report proposes a Health and Wellbeing Action Plan to support the wider Health and Wellbeing Plan, which was adopted by the Council in October 2022 – [Health and Wellbeing Plan](#)

#### 3. BACKGROUND

- 3.1 New Forest District Council adopted a Health and Wellbeing Plan in October 2022 covering the District. This Plan is based on the 'Strategy for Health and Wellbeing in Hampshire', which was compiled on behalf of the Hampshire Health and Wellbeing Board.
- 3.2 The 'Strategy for Health and Wellbeing in Hampshire' used insight from the Joint Strategic Needs Assessment (JSNA), which assessed the current and future health needs of local communities. The JSNA has data available at each local authority level. The Council relied on this data in formulating its District wide Health and Wellbeing Plan.
- 3.3 The Council's Health and Wellbeing Plan sets out 3 key priorities to improve the health and wellbeing of residents in the District; these are:-
- Working in Partnership
  - Increasing Physical Activity
  - Improving Mental Wellbeing

At the time of adoption, it was anticipated that an Action Plan would be developed to further the objectives and ensure delivery at a local level. The Action Plan is attached at Appendix 1.

#### 4. THE HEALTH AND WELLBEING ACTION PLAN

- 4.1 The Action Plan deals with specific actions, including the development of programmes and initiatives to support the health and wellbeing of our residents, with progress updates and timescales in respect of delivery.
- 4.2 It is proposed that the Action Plan is updated regularly and reviewed annually by the relevant Overview and Scrutiny Panel.

## **5. FINANCIAL IMPLICATIONS**

- 5.1 Delivery of the Action Plan will be met by existing resources, principally led by the Physical Activity and Partnerships Manager, drawing in other resources within the organisation, when required.

## **6. CRIME AND DISORDER IMPLICATIONS**

- 6.1 Crime levels have been linked to poorer social and physical functioning and lower levels of subjective wellbeing. The proposed Action Plan will play a positive role to improve the health and wellbeing of our communities and in turn may have a beneficial impact crime and disorder issues in the District.

## **7. ENVIRONMENTAL IMPLICATIONS**

- 7.1 Increasing outdoor activities is a positive way to experience the tranquillity and special nature of the District, especially within the National Park. There will be times when residents need to limit disturbance to rare breeding birds which nest on the ground. There are numerous walking routes around the District to enable the community to enjoy the natural environment of the District.

## **8. EQUALITY AND DIVERSITY IMPLICATIONS**

- 8.1 The proposed Action Plan has a positive effect on equality and diversity, enabling a route for all to access the benefits of a diverse and multi-programmed approach to enhance health and wellbeing, catering for all in the community who wish to partake or are referred by social prescribers.

### **For further information contact:**

Jamie Burton  
Health and Partnerships Manager  
[jamie.burton@nfdc.gov.uk](mailto:jamie.burton@nfdc.gov.uk)

Joanne McClay  
Environment and Regulation Service Manager  
[joanne.mcclay@nfdc.gov.uk](mailto:joanne.mcclay@nfdc.gov.uk)

### **Background Papers:**

Health and Wellbeing Plan 2022-2025

# Health and Wellbeing Plan 2022-2025

(Action plan reviewed and updated annually)

Priority No	Action	Lead Officer/Body	Progress	Timescales
<b>PRIORITY NO 1 - WORKING IN PARTNERSHIP</b>				
Establish a Healthier New Forest Partnership.	<p>Schedule quarterly meetings with key partners including Hampshire County Council, Energise Me, the Integrated Care Board Partnership, New Forest National Park Authority, and Community First.</p> <p>Draft and agree terms of reference for the group. Develop an Action plan to target priorities – agreed by the Partnership</p>	Joanne McClay Jamie Burton	<p>Scheduling of meetings is in progress.</p> <p>Terms of Reference drafted and ready to present to the partnership</p>	<p>Meetings to take place in Feb and then quarterly</p> <p>April 2023.</p>
Work with the New Forest National Park Authority and local health partners to deliver a Green Health Hub to maximise the health opportunities of the natural environment.	<p>Work in partnership with the New Forest National Park Authority (NFNPA) to develop a Green Health Hub bringing the benefits of being physically active outdoors to the community, and to promote programmes.</p> <p>Support the development of the Green Health Hub website hosted by the NFNPA for communities to access outdoor activity information.</p>	NFNPA Jamie Burton	<p>The website, logo design and site details have been agreed. Testing underway by NFNPA.</p>	Expected go live April 2023
Engage with the “Hampshire District and Borough Wellbeing Leads” meeting to ensure strong representation to the Health and Wellbeing Board’s local priorities.	<p>Ensure that NFDC are represented at meetings.</p> <p>Review the Group’s TOR in light of recent changes in the public health structures.</p>	Jamie Burton	<p>The District Leads meetings are ongoing. NFDC chair meetings.</p>	TOR to be reviewed for Spring 23

# Health and Wellbeing Plan 2022-2025

(Action plan reviewed and updated annually)

<p>Support the reduction of anxiety linked to energy price increases through the Warmer Homes Collaboration.</p>	<p>Cost-of-living advice and support available from NFDC, along with signposting to support offered by other partners, is published on the Council's website.</p> <p>Proactively promote on the Council's website (and through work in the community) the Warmer Homes Grants initiative to ensure residents can access funding to improve energy efficiency for their homes.</p> <p>Support residents in receiving Home Upgrade Grant (HUG) (a separate Government fund) to upgrade the energy efficiency of properties in the worst performing off gas grid homes.</p> <p>Maximise the opportunities of the Council as Housing Authority, in receiving the Local Authority Delivery (LAD) funding which support energy efficiency retrofit measures for Council housing stock.</p>	<p>Ryan Stevens</p> <p>Kirsty Farmer</p>	<p>Member of Portsmouth City Council led consortium for Hampshire residents. Funding received from Government - £15M To date, £197k spent on 29 properties, further 279 applications pending decision.</p> <p>Additional Consortium HUG funding secured for eligible residents - £16M. In New Forest to date, grant allocated to 2 properties £27k, and 72 applications pending.</p> <p>Council received £300k in 23/24 and has applied for a further £750k in 23/24.</p>	<p>Ongoing</p>
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# Health and Wellbeing Plan 2022-2025

(Action plan reviewed and updated annually)

<p>Support the community safety outcomes for local residents through the Safer New Forest Partnership.</p>	<p>Continue to play lead role in the Safer New Forest Partnership working collaboratively with partners to ensure the Partnership Plan priorities are in place, monitored and reviewed.</p> <p>Existing Plan can be viewed at:-  <a href="https://www.safer.newforest.gov.uk/article/2324/Safer-New-Forest-partnership">https://www.safer.newforest.gov.uk/article/2324/Safer-New-Forest-partnership</a></p> <p>Identified priorities in 22/23:-</p> <ul style="list-style-type: none"> <li>- Drug and alcohol related harm</li> <li>- Domestic abuse</li> <li>- Reducing the risk to vulnerable people and property (NB priorities currently being reviewed for 23/24 Plan. Likely to have a new priority relating to the fear and perception of crime)</li> </ul> <p>Deliver training and awareness sessions to public sector partners to help tackle identified priorities.</p> <p>Engagement with youth groups on crime and antisocial behaviour in their area.</p>	<p>Nikki Swift and Community Safety Team</p>	<p>6 community engagement events in 22/23 engaging with 529 people.              8 bike register events across the district.              Visits to skate parks, the Handy Trust and Foodbanks to engage with youth groups.              Safer New Forest Young Person Survey– 148 completed surveys. 96% very satisfied and satisfied with living in the New Forest.              New Partnership Plan will be in place April 2023</p>	<p>Ongoing</p>
<p>Work with community organisations and voluntary groups in order to tackle the causes and impact of health inequalities within identified communities</p>	<p>Work with Fawley Parish Council and MOD to tackle the issues of isolation within the Calshot community, its lack of facilities within the village, lack of transport from the village and the potential lack of integration between the two distinct communities. Improving the Council's engagement with the community to:</p> <ul style="list-style-type: none"> <li>- Develop a youth group to support young people and to develop relationship with families.</li> <li>- Bring the local community and the army community together to identify shared issues and understand how they may be tackled.</li> </ul>	<p>Jamie Burton              Ryan Stevens              CAB              Housing team</p>	<p>Weekly youth group meeting established at St George's Hall. Food larder attending Calshot with Citizens Advice and NFDC.</p> <p>Wrap around work rolled out at 5 food larder venues in Calshot, Pennington,</p>	<p>Ongoing</p>

# Health and Wellbeing Plan 2022-2025

(Action plan reviewed and updated annually)

	<ul style="list-style-type: none"> <li>- Ensure St Georges Hall is available to the community as an accessible venue.</li> <li>- Ensure there is a food larder presence in Calshot</li> <li>- To use this programme as a pilot for the delivery of support at other identified communities.</li> </ul>		Fordingbridge, Totton and New Milton.	
<p>Administer the Community Grants Scheme, supporting organisations that meet the Council's grant award criteria.</p> <p>Total budget of £130,000 (revenue) and £100,000 (capital).</p>	<p>To deliver the Council's annual Revenue and Capital Community Grants programme. Decisions in respect of 23/24 made, subject to ratification by Cabinet.</p> <p><a href="#">Agenda Document for Community, Partnerships and Wellbeing Overview and Scrutiny Panel,</a> January 2023.</p> <p>Develop funding agreements for Capital Grant projects to ensure delivery.</p> <p>Monitor existing Capital Projects and award stage funding as appropriate.</p>	Ryan Stevens Jamie Burton	<p>Grants Panel has met and completed their recommendations.</p> <p>Awards of £129,600 (revenue) 92,000 (capital) recommended.</p> <p>Application value of £249,430 (revenue) and £161,040 (capital).</p> <p>27 applicants - 19 revenue 8 capital 19 successful awards recommended (13 revenue; 6 capital)</p> <p>Recommendations accepted by Community, Partnerships &amp; Wellbeing O&amp;S Panel</p>	Ongoing
Further develop information sharing and collaboration between services within the	A cross departmental officer group has been established, to respond to the cost-of-living crisis.	Ryan Stevens	Monthly meetings to ensure that information is shared	In progress

# Health and Wellbeing Plan 2022-2025

(Action plan reviewed and updated annually)

council to respond to the cost-of-living crisis.	Dedicated cost-of-living support page published on the Council's website and promoted by officers out in the community, to offer required support.		effectively, and residents receive support.	
<b>PRIORITY NO 2 – INCREASING PHYSICAL ACTIVITY</b>				
Work with health care partners to ensure more residents with long term health conditions access the Active Lifestyles activity referral programme.	<p>Identify geographical locations and health conditions with fewer referrals from social prescribers.</p> <p>Continue to promote the Active Lifestyles scheme with local social prescribers in appropriate forums to increase uptake.</p> <p>Quarterly meetings with Active Lifestyles Manager to identify areas to increase take up.</p>	Freedom Leisure Jamie Burton	Continue to meet with social prescribers and leisure partners to ensure increased take up	Ongoing
Increase in number of Active Lifestyles participants that complete the programme and continue to lead an active lifestyle.	To increase the number of end-of-programme assessments to ensure post programme retention.	Freedom Leisure Jamie Burton	32% increase in 2022 in retained numbers to date	In Progress
Work with the New Forest School Sports Partnership to increase activity in identified groups.	<p>Work with the New Forest School Sports Partnership to deliver a leadership academy with New Forest secondary schools.</p> <p>Train up to 30 young people with leadership skills and multi-sport qualification and qualifications to deliver netball, football, and rugby sessions.</p> <p>Partnership Development Manager to support the attendees to deliver the activity</p> <p>Young Leaders to support primary school festivals in 23/24 targeting less active pupils.</p>	Jamie Burton The Schools Sports Partnership		Spring/ Summer term 2023

# Health and Wellbeing Plan 2022-2025

(Action plan reviewed and updated annually)

<p>Manage the Just Got Home (JGH) Scheme to ensure that residents leaving hospital are supported to be able to live an independent lifestyle.</p>	<p>Continue to work in partnership with New Forest Disability Information Service to ensure the JHG scheme supports residents.</p> <p>Continued support to residents released from Lymington hospital.</p> <p>The service has been extended to residents released from Fordingbridge hospital with effect from April 22.</p>	<p>Kirsty Farmer</p>	<p>To date (2022/23) there have been 221 referrals from Lymington and 79 from Fordingbridge</p>	<p>2022/2023</p>
<p>Deliver the healthy walks programme with Community First Wessex, growing the number of walkers, trained volunteer walk leaders and number of walks around the District.</p>	<p>Work with Community First Wessex and New Forest National Park Authority to deliver a Healthy Walks programme.</p> <p>Community First to run a Volunteer Walk Leader training event to train new walk leaders.</p> <p>Ensure a networking session is delivered to support volunteer walk leaders, ensuring training is up to date and volunteers are valued.</p> <p>Ensure that there is a Health Walks programme across the district.</p>	<p>Jamie Burton CFWessex NFNPA</p>	<p>Q1 and Q2 of 2022/23:- 9 Walking Schemes delivered Walking hours – 3046 Volunteer Walk Leaders – 35 Volunteer Hours Recorded – 1074 Volunteer event – 18 leaders attended</p>	<p>Ongoing</p>
<p>Deliver programmes with partners to keep older people active and connected through sport such as walking football</p>	<p>Work with Applemore School, Hampshire FA and the Primary Care Network to set up walking football sessions at Applemore School Artificial Grass Pitch (AGP).</p>	<p>Jamie Burton</p>	<p>Walking football sessions running weekly at Applemore AGP. Up to 20 attendees</p>	<p>Ongoing</p>
<p>Administer NFDC disabled facility grants (DFG) adaptation grants and hospital discharge grants to support residents living independent lives for longer</p>	<p>Maximise the available DFG funding awarded through the Better Care Fund and the Council's own Housing Revenue Account to bring about adaptations in residents' homes to improve their quality of life.</p>	<p>Kirsty Farmer</p>	<p>Total Grant Spend (Better Care Fund) 22/23 - £900k (62 cases completed)</p>	<p>Ongoing</p>

# Health and Wellbeing Plan 2022-2025

(Action plan reviewed and updated annually)

			Total Grant spend for HRA 22/23 - £1M (66 cases completed)	
<p>Work with and support sport and recreation partners to ensure the development of accessible sports facilities with appropriate development plans to increase participation within identified targeted groups.</p>	<p>Ensure that the Community Capital Grants funding agreements support the development of opportunities with targeted groups:                      Totton Rugby Club to develop greater female participation.                      Fawley Rugby Club to develop greater female participation.                      Gang Warily leisure centre to develop greater participation in key groups with their facilities development.</p> <p>Monitor the Community Use Agreement on Ringwood artificial grass pitch and pavilion development to ensure that programmes increase participation within targeted groups.</p> <p>To ensure the redevelopment of Burgate artificial grass pitch facility has a development plan which includes measures to support an increase in participation within identified targeted groups.</p>	Jamie Burton	<p>Funding Agreement in place with:                      Fawley Rugby Club                      Tottonians Rugby Club                      Gang Warily Leisure Centre</p> <p>Monitor progress in developing greater female participation</p> <p>Ringwood Facility to be completed February 23</p> <p>Burgate facility meetings are ongoing to ensure appropriate development plan</p>	
<p>Support partners to deliver the Holiday Activity Fund to ensure families on Free School Meals can access activity and hot meals through the holidays.</p>	<p>Work with partners at Hampshire County Council, Local Children's Partnership (LCP) and Citizens Advice to ensure the Holiday Activity Fund (HAF) programme over the holidays has coverage across the district and targets areas with Free School Meals.</p> <p>To map the applications to run activity, to identify gaps and to work with local community groups to ensure families can access activity.</p>	Jamie Burton	<p>Summer HAF ongoing 18 organisations delivered 7966 funded places to those eligible for Free School Meals.</p>	Ongoing

# Health and Wellbeing Plan 2022-2025

(Action plan reviewed and updated annually)

PRIORITY NO 3 – IMPROVING MENTAL WELLBEING				
<p>Play a leading role in supporting the cultural organisations and creative individuals to increase opportunities to connect our communities through the new Creative and Cultural Development Officer post (CCDO).</p>	<p>CCDO 12 month post in place from May 2022 funded by NFDC and Arts Council England (ACE).</p> <ol style="list-style-type: none"> <li>1) To increase participation and inclusive access to arts and cultural activities for the improvement of our communities physical and mental health and wellbeing.</li> <li>2) To play a lead role in supporting arts and cultural organisations, creative practitioners and businesses to thrive, sustainably, ensuring a well-connected, resourced and inspired industry.</li> <li>3) To improve our neighbourhoods, installing pride in place and establishing community cohesion.</li> <li>4) Improving opportunities for young people to engage in creative education and develop creative careers.</li> <li>5) Manage Folio Partners network to include organisations delivering community focused work in the district.</li> <li>6) Create Folio Creatives to support local creatives to ensure a workforce to deliver local work.</li> <li>7) Run network events to support the local cultural sector.</li> <li>8) Improve communications between and with the creative and cultural sector within the District.</li> <li>9) To develop a Cultural Strategy to deliver a sustainable arts and cultural programme in the New Forest.</li> </ol>	<p>Kealy Whenray</p>	<p>CCDO post in place. Quarterly Folio Partners network meeting – membership increased. Folio Creatives created &gt;100 individuals signed up. Workshops on grant funding applications and how to reach new audiences. Developed relationship with Southampton University to identify how to increase young people’s engagement in Arts and Culture.</p>	<p>On going</p>
<p>Support the delivery of the Culture in Common arts programme empowering targeted communities to co-design and deliver cultural activity locally.</p>	<p>Attend regular consortium meetings with Energise Me, New Forest National Park Authority, Folio and the Handy Trust. To train Community Anchors to empower identified people from local communities to support the programme. To deliver taster sessions to identified community groups to support the delivery of co-designing of programmes.</p>	<p>Energise Me. Jamie Burton</p>	<p>Community Anchors training course completed. Seven taster sessions completed.</p>	<p>2022-2025 Culture in Common programme</p> <p>Business Plan to be completed in January 2023</p>

# Health and Wellbeing Plan 2022-2025

(Action plan reviewed and updated annually)

<p>Work with the Local Children's Partnership to increase the levels of awareness and understanding of mental health issues and empower adults to have conversations about wellbeing through the Back-to-Basics programme.</p>	<p>Support the Local Children's Partnership in piloting the Back-to-Basics programme developed by Solent Mind to encourage conversations on how basic steps such as getting enough sleep, eating well and being physically active can improve mental wellbeing and resilience.</p> <p>Support in developing the Back-to-Basics programme based on feedback from pilot.</p> <p>Roll the Back-to-Basics programme out to New Forest Schools</p>	<p>Jamie Burton</p>	<p>Pilot programme completed.</p>	<p>On going following review of the pilot.</p>
<p>Provide training for volunteers that support residents that are homeless.</p>	<p>Provide awareness training to organisations that may encounter homeless people to ensure an understanding of how best to support those at risk of homelessness.</p>	<p>Megan Ward</p>	<p>Homelessness training delivered to 6 organisations. Continue to communicate any updates to organisations</p>	<p>Ongoing</p>
<p>Work to support homeless people with employment support and mentorship.</p>	<p>Continue to support Beam, a social enterprise which specialises in supporting homeless people into employment, to offer tailored support and mentor any of our homeless clients into employment <a href="https://beam.org/">https://beam.org/</a> Continue the Homelessness Support delivered through the Council's Government funded Support Workers, including early intervention and multi-agency working to bring about solutions to get people back into work.</p>	<p>Megan Ward</p>	<p>Supporting 4 homeless people in to work</p>	<p>Ongoing</p>
<p>Work with the New Forest School Sports Partnership to support young people to maximise their resilience and capabilities.</p>	<p>Work with New Forest Schools Sports Partnership to deliver a climbing project targeting less engaged students. Schools to identify up to 40 students that would benefit from confidence building and responsibility. Support the delivery of a leadership workshop to identified pupils.</p>	<p>Jamie Burton</p>	<p>Schools identified Staff changes at climbing venue delayed the delivery of the programme.</p>	<p>April 2023</p>

## Health and Wellbeing Plan 2022-2025

(Action plan reviewed and updated annually)

Operate a befriending scheme targeting those residents who are homeless.	Work in partnership with the Crossings to ensure a befriending service for those in temporary or settled accommodation and require support/assistance with tenancy sustainment	Megan Ward	Have supported 5 clients	Ongoing
Support identified groups to tackle the issues of poor mental health	Work with key partners, including Hampshire County Council (HCC), the Farming Community Network (FCN) and Hampshire Police to deliver a workshop targeting rural workers (farmers and commoners) and the causes of poor mental wellbeing in this group. Use the insight gathered from the Hampshire Farmers Wellbeing Survey, conducted by HCC and FCN to identify issues to focus on and to manage the workshop programme.	Jamie Burton	Programme developed and date and venue secured for a workshop.	Workshop with partners planned for February 2023

## HEALTH AND LEISURE & DIBDEN CONTRACT UPDATE

### 1.0 Freedom Leisure Contract Update

#### 1.1 Introduction

The opening of the Ringwood Soft Play in February, to tie in with the half-term week, proved very successful with 1787 users in the first week alone. The full project, including a refreshed café area serving Costa Coffee is a welcome addition to Ringwood, and will hopefully result in sustained increased usage of the centre.

The improved Studio at Totton was also brought into use in late 2022 with the space able to accommodate larger class sizes. The refurbished reception area is now operational, and the 'hub' set up is complete to offer customers Costa coffee and basic food options.

The Applemore reception, Café and Soft Play areas were fully open from January 2023 and are proving popular with soft play usage peaking at 1073 in the February half-term week. Feedback has been incredibly positive with many people visiting the centre for the first time, purely because of this new offering.

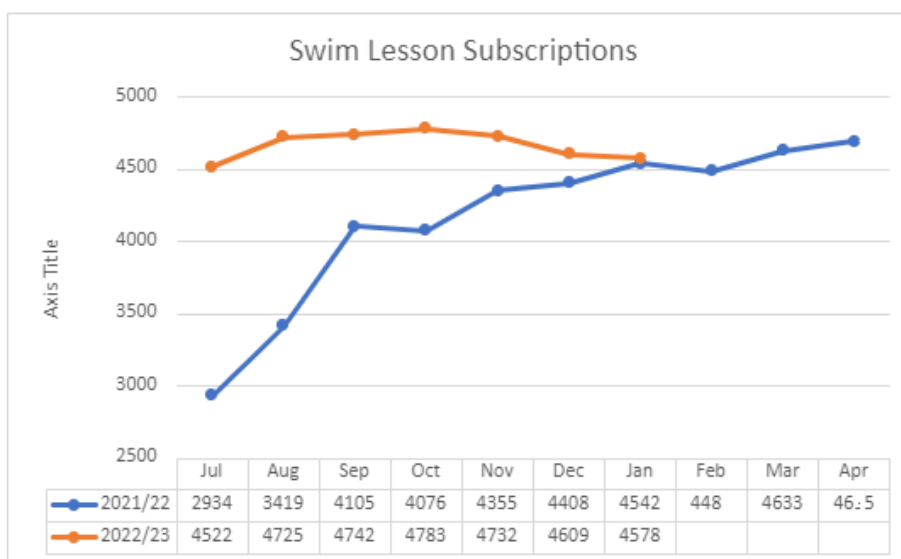
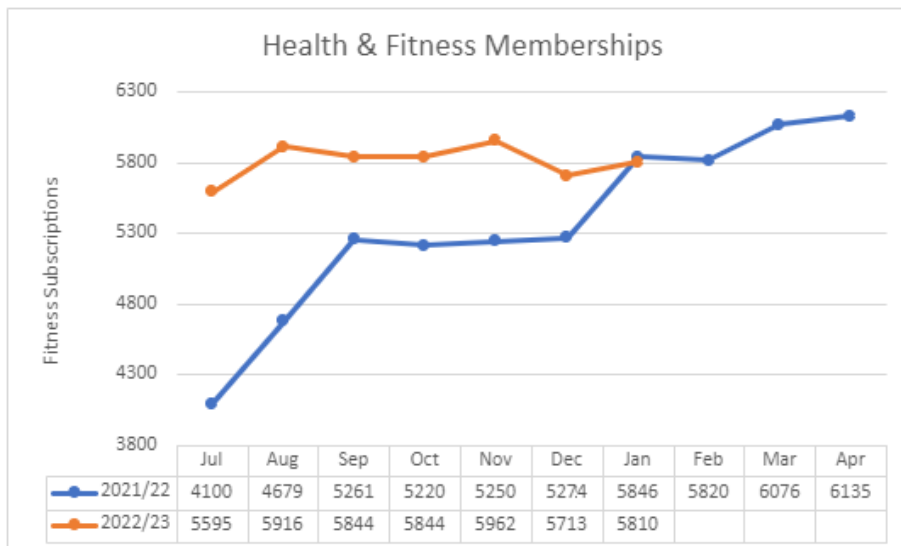
Membership numbers dipped slightly in December, which is the seasonal norm. Comparatively however, December 2022 to December 2021 confirms an increase in membership numbers of 439, up 8.3%.

Learn-to-swim numbers followed the same trend as membership numbers in December, with a slight dip in numbers, but a comparative increase of 201, up 4.6% year-on-year.

Financial challenges remain, with Freedom Leisure still contending with significant unforeseen utility increases over the year to date, and membership numbers trialling pre-pandemic levels. Mitigating actions have been taken, which are helping to reduce the overall cost overrun. Close attention is being paid to customer feedback, noting that savings must not overly compromise the standard of the facilities.



1.2 Performance Update



Referrals	Q1	Q2	Q3
Total number of referrals	162	143	152
Referrals aged 50-79	86	85	76
Referrals aged 16-29	16	7	11

Class participation by site	Q1	Q2	Q3
Applemore	2,381	2,823	1,899
Lymington	2,542	3,403	2,144
New Milton	3,297	3,599	2,360
Ringwood	1,779	2,044	1,336
Totton	2,612	3,145	2,053

### 1.3 Healthy Communities Update



Freedom's Healthy Communities approach tailors' low cost activities, that are commercially viable, and categorises as follows:

- Active Sport
  - Free swimming for under 3' still popular, with over 3000 attendees in the last quarter.
  - Little leapfrogs being introduced at Totton in February
- Active Young People
  - Successful holiday camps run over Christmas at Applemore and Ringwood. We have now had confirmation that these camps will continue in 2023 at Applemore, Ringwood and New Milton.
- Active Ageing
  - Chair Yoga classes have proven successful at Applemore and New Milton
  - 3,093 attendees to active lifestyle classes across all sites in Q3
- Active Women and Girls
  - No specific activities, but will align to national campaigns as and when they occur
- Low Socio-economic Families
  - Holiday activities will be run during 2023 to include children eligible for HAF (Holiday Activities and Food) government funding

### 1.4 Capital Projects Update

Freedom's £2.4million investment into improving the facilities at Applemore, Ringwood and Totton are commencing well. The venue improvements include new reception and café areas, upgraded changing rooms and new soft play facilities.

Freedom launch events to promote the upgraded facilities fully involve the Council communications.

#### Applemore

- New reception hub, inclusive of café and seating area now in operation as of 3<sup>rd</sup> Dec 22.
- Soft play has been operational since Apr 22

#### Ringwood

- Soft Play complete and opened 9<sup>th</sup> Feb 23, with footfall throughout the period 9<sup>th</sup> to 28<sup>th</sup> Feb being 4,272
- Café area complete and opened 9<sup>th</sup> Feb 23

#### Totton

- New Group exercise studio in operation as of 24<sup>th</sup> Nov 22
- Enhanced café provision and seating area operational 26<sup>th</sup> Nov 22
- Refurbished changing rooms due to be completed w/c 6<sup>th</sup> Mar 23

## DIBDEN CONTRACT UPDATE

### 2 Mytime Active, Dibden Golf Course Contract Update

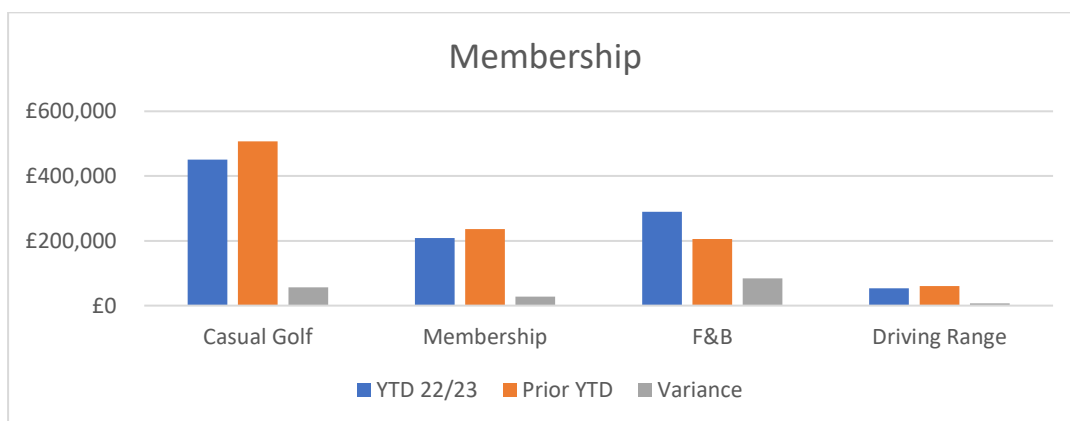


#### 2.1 Introduction & General Update

- MyTime Active - Are a social enterprise on a mission to improve wellbeing. Their approach is to make it simple for people to get more out of life by moving more, eating better, feeling positive and making new friends. They understand what it takes to make a positive impact on everyday wellbeing, and are driving to make it simple, easy, and more fun for everyone in our neighbourhoods to live longer, healthier and happier lives.

Across the generations, from children to grandparents and everyone in between, they help people get to where they want to be, whatever their starting point. With a wide range of social and health programmes they pride themselves on having something for everyone. They are an independent charity, who reinvest profit back to where it matters – the long-term wellbeing of our local neighbourhoods.

- Dibden Golf Centre - Whether you are a seasoned pro or an aspiring golfer, there are two superb courses. The challenging 18-hole par 70, and a great 9 hole with two par 4s and seven par 3s. Children and adults alike can enjoy easy access to golf with a range of golf programmes. After play, customers can enjoy a drink, snack, or a delicious meal at the fully licensed clubhouse, looking across to cruise liners.
- Membership data (@feb23)



Club Live Membership YTD - 451  
 Club Live Membership Prior Year - 500  
 Variance - 49

## 2.2 Performance Update

- Despite the golf season entering the winter period and Dibden losing daylight hours, the popularity of golf has continued with participation averaging 3,500 golfers per month and the clubhouse hosting several festive functions and weddings during the winter months.
- Pay and play golf participation continues to be popular at Dibden with income here 3% ahead of the budget set by the golf club year to date.
- Food and beverage income has also shown a positive performance with club house occupancy high and income 6% ahead of the budget set year to date.
- One area Mytime are working on at Dibden is Golf Memberships and it expected that this area will show signs of improvement as we head into the Spring 2023.
- Mytime have made a number of improvements to the clubhouse and have proposals in place to re-open the Pro-Shop and install a new ball dispenser at the Driving Range for early in 2023.
- The outlook for Spring & Summer of 2023 is very positive. The early forecasts show growth in not only golf societies but key clubhouse functions also. A Summer sales campaign launched on 1<sup>st</sup> March with the ambition to grow membership by 15%. The facility will also continue to drive strong casual golf revenue.



## 2.3 Improvement Project Updates

- MyTime Active at Dibden Golf Centre continue to look at ways in which project work could benefit the facility moving into 2023/2024. A project that has been targeted for September 2023 is to improve the drainage on the 18 hole golf course with a newly installed open ditch across key holes of the back 9. This will improve current water ways and assist with standing water being removed during the winter/wetter months. It also adds to the experience increasing the slope rating at the golf course which in turn will make the course a tad more challenging.
- As mentioned in the performance update there is an aspiration to re-open the pro shop albeit in a different capacity from its previous way of operating pre-covid. An a fore mentioned potential sub-let of the large open area with the team also returning to the office area to ensure a more joined up approach may be put into place.
- Along with the pro shop building there is a desire to bring the driving range up to a better standard. Key items such as painting, new mats and dividers with a drive on marketing in the area have been highlighted. There is an aspiration to spend in excess of 100k on these projects.

## 3 Contract Management & Monitoring

The Council have successfully recruited a new Contract Relationship Officer who will be starting with the Council in April.

## 4 Recommendations

Members, please note the updates within this report. Future updates will be provided at each panel meeting.

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People and Places Portfolio Performance Dashboard										Portfolio Holder - Cllr David Russell					
Quarter 3: 1st October - 31st December 2022															
Key Priorities		Key Activities			Specific Actions			Target Date	Key Actions						
Portfolio Priorities		Key Activity							Status Update						
Putting residents at the centre of what we do and how we do it		Continue to upgrade the back-office systems in preparation for enhanced website functionality designed around the customer			Operations Software procurement and implementation			Ongoing	Procurement phase of the project to implement operations software is progressing as intended, with evaluation of suppliers underway.						
Modernising customer services and responding to changing needs		Understand and respond to residents' demand and expectations in the delivery of customer services			Understanding the changing needs of our communities, residents and customers to inform future strategy			Ongoing	The Resident Survey fieldwork resulted in 760 interviews with residents aged 18+, against a target of 750. 147 of these were face-to-face to ensure that the younger age demographics were reached, and that all sample quotas were achieved. The survey's sample size and the fact it met quotas meant that the results were statistically reliable and representative of the district. This means that if every New Forest resident was asked the survey questions, the results would be very similar to the survey findings. NFDC scored significantly higher than the Local Government Association average/benchmark, with satisfaction with the area as a place to live reaching 93%, and 78% of respondents stating that they were satisfied with value for money. Further analysis is being undertaken on the full set of results across categories such as customer contact, individual service satisfaction, community safety, climate change, finances and wealth and wellbeing, which will identify what drives different scores and how we can support our residents and communities further. Before the report was due at panel and cabinet, a full member briefing was delivered in January which included an update on how the insight would be used, such as to support the transformation programme.						
Engaging with partners and the community to inform and contribute towards wider outcomes		Provide grant funding to community groups and charitable organisations in support of the council's objectives in the community			Annual awarding of community grants			2022/23	Task and Finish Group met with 27 organisations in November who applied for a Community Grant, 19 Revenue applications and 8 Capital applications. There was a total application value of £249,430 (revenue) and £161,040 (capital). Recommendations will be taken to Panel and Full Council in Q4, with awards to 13 organisations of £129,600 (revenue) and 6 organisations of £92,000 (capital) being recommended against a total budget of £130,000 (revenue) and £100,000 (capital). The Group also reviewed the Community Transport grants and recommend continuing these grants. The spend on Councillor Community Engagement Grants is £38,462.35 as at 31st December 2022, 64% of the 2022/23 budget.						
		Continued engagement with town and parish councils						Ongoing	During this quarter the Chief Executive met with Town and Parish Clerks to engage with them on relevant issues, including open spaces and the upcoming all out District and Parish elections. The meeting provided an opportunity to explore issues and opportunities, and provide important information on the electoral changes.						
Ensuring our open space is clean, accessible, and well maintained, and contributes to the sustainable and natural environment of the New Forest		Work with partners on initiatives to reduce the levels of littering and fly tipping			Develop the future Litter Strategy for consideration by Panel during 2022/23			2022/23	Date to be agreed for publication of Litter Strategy and associated timescales for delivery of recommendations and outcomes.						
		Work with partners on initiatives to reduce the levels of littering and fly tipping			Work with partners on initiative such as 'Operation Wolf' as part of fly tipping enforcement and continue to promote behavioural change on littering, supported by an environmental crime policy			Ongoing	Good working cooperation between Streetscene, Waste and Enforcement staff in relation to illegal littering and fly tipping resulting in fines and prosecutions due to quality of evidence collected. Operation Wolf conducted early December with further operations planned from early 2023. Enviro-crime enforcement continuing with average monthly total income from FPN's £2,500.						
		Respond to future environmental, social and pest/disease challenges through the Tree Strategy			Interim review and monitoring of Tree Strategy, in response to future challenges and opportunities			Ongoing	Systems being investigated to review more effective environmental impacts as alternative to current 2:1 replacement policy e.g "i-Tree" data that converts tree data into environmental benefits.						
					Deliver the Grass Strategy, designed to support biodiversity			2022/23	2022 trial areas reviewed and second set of sites identified for 2023 trials. Also looking at possibility of rolling out trials to Housing land with input from Tenant groups. Reviewing effectiveness of SLA with Totton Town Council for Grass Cutting Trial. Very few complaints regarding change in service arrangements received.						
		Continue to provide more land to meet the demand for burial space						2023	Cabinet report drafted with recommendations to deliver interment requirements until 2040.						
Supporting the arts and cultural heritage of the New Forest					Commence delivery of the 'Culture in Common' programme under the Creative People initiative			2022/23	Culture in Common Community Anchors have been identified and training delivered to empowering identified people from local communities to support the programme. Insight and research analysis has taken place to understand the residents, identify provision gaps and opportunities to engage. This will support the progression of the development plan. Taster sessions have taken place with targeted communities. Music workshop with MOD families, Halloween event in Hythe, Lantern Festival workshops and organisational support in Totton, Rap workshop with New Milton youth club, Music session delivered to Family Support Service session in New Milton and at Youth & Families Matter in Totton. Community workshop at Calshot. The Creative and Cultural Development Officer has increased attendance to the Folio Partners Network. She has also developed Folio Creatives Network for individuals. 100+ individuals signed up. 2 Network events have been held.						
Key Performance Indicators									Financial Information - Budgets £'000						
Annual KPIs		Unit	Freq.	2021/22	Target	2022/23	Desired DOT	Actual DOT	Status	Budget Description		Original Budget	Jul/Nov Cabinet	February Cabinet *TBC*	Latest Budget
Trees removed from NFDC land		Num	Annual	376	Monitor	Planting Season: October 2022 - March 2023				General Fund Revenue Position		3,713	308	-24	3,997
Trees planted on NFDC land		Num	Annual	181	Monitor	All figures expected April 2023				Variation Percentage			8.3%	-0.6%	7.6%
Quarterly KPIs		Unit	Freq.	Last Period	Target	This Quarter	Desired DOT	Actual DOT	Status						
Standard fly tipping incidents responded to		Num	Q	674	Monitor	654	Down	Down		Supporting Narrative		Grants - Removal of Grants awarded -£24k			
Specialist fly tipping* incidents responded to		Num	Q	3	Monitor	8	Down	Up		General Fund Capital Programme		300	142	-160	282
Website optimisations resulting in an improved customer experience		Num	Q	4	4	6	Up	Up		Variation Percentage			47.3%	-53.3%	-6.0%
Website accessibility (Target is government set benchmark)		%	Q	91%	87%	100%	Up	Up		Supporting Narrative		Public Conveniences - Barton on Sea scheme rephased into 23/24 -£175k. £15k budget brought forward from 23/24 for Technical Advisor expenditure.			
* 'Specialist fly tipping' refers to the incidents that have health or other implications, and require specialists (e.g. asbestos or clinical waste)															
High Risks															
High Risk Area					Prob.	Impact	Score/RAG	Mitigation actions			Prob.	Impact	Score/RAG		
Lack of understanding of community needs and the ability to provide support for the needs					2	3	6	Resident survey will provide insight to develop community engagement strategy			1	2	2		
Lack of cemetery provision within the district in the medium term					2	4	8	Research work undertaken to identify 2x Sites for Expansion at Calshot and New Milton			1	4	4		

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Partnering and Wellbeing Portfolio Performance Dashboard											
Quarter 3: 1st October - 31st December 2022					Portfolio Holder - Cllr Geoff Blunden						
Key Priorities		Key Activities			Key Actions						
Portfolio Priorities		Key Activity	Specific Actions		Target Date	Status Update					
Working with partners to improve the health and wellbeing of our residents.		Develop and deliver a Health and Wellbeing Strategy focussing on both physical and mental health, tackling health inequalities, and creating healthier communities	Delivery of the New Forest Health and Wellbeing Plan by 2024		2024	Health and Wellbeing plan is now live and actions are being delivered against the plan.					
Ensuring that public health prevention principles are embedded within core services of the council.		Work with partners to help improve air quality in the area	Commence development of a Clean Air Strategy, to demonstrate the council's commitment to continuing to improve air quality within the New Forest		2023/24	The 2022 Air Quality Annual Status Report has been submitted to and accepted by DEFRA. One of the priorities with regards to air quality is the development of a Clean Air Strategy for New Forest and work is commencing in this first quarter of 2023.					
Increase the levels of physical activity within the district.		Work with partners to increase the levels of activity within targeted groups			Ongoing	NFDC continue to increase participation in the Healthy Walks program and promote active travel cycling through the New Forest Cycle Working Group. Girls rugby provision developed at Fawley Rugby Club.					
Providing affordable and accessible leisure facilities.		Deliver the strategic objectives set out in the review of NFDC leisure centres	Monitor the delivery of the strategic outcomes and KPIs from the Health and Leisure partnership with Freedom Leisure		Monthly	During the last period, Freedom Leisure have delivered several membership promotions to encourage residents to join their local Freedom leisure centre. These have coincided with Black Friday and Cyber Monday and continued into December 2022 with a 'rest of the 2022 for free' promotion. The impact of the promotional campaigns has seen Freedom deliver a 6.6% net growth in health and fitness memberships and reduce the pre-pandemic gap in memberships from 10% down to 6%. In addition to the above promotions on memberships, and alongside the launch of the refurbished group fitness studio at Totton, Freedom are offering 10 Group Fitness Classes for £35 with 400 passes sold to date. The promotion ends in January. Freedom's Learn to Swim programme continues to show positive momentum and is 3% ahead of pre-pandemic levels with just under 4,800 children learning to swim every week in the districts swimming pools. Freedom are working on recruiting and training more swimming teachers to cover instructor illness and holidays. Freedom's Active Lifestyles, GP Referral Programme has seen a 9% growth in the last 3-months with 328 residents currently on the scheme. There have been 181 referrals to the programme in the last 3-months with 1,169 attendees to GP Referral Fitness Classes. KPI reporting will be reviewed in Q4.					
			Monitor the delivery of the Mytime Active contract for Dibden Golf Centre against operational, commercial and strategic KPI's		Monthly	Despite the golf season entering the winter period and Dibden losing daylight hours, the popularity of golf has continued with participation averaging 3,500 golfers per month and the clubhouse hosting several festive functions and weddings during the winter months. Pay and play golf participation continues to be popular at Dibden with income here 3% ahead of the budget set by the golf club year to date. Food and beverage income has also shown a positive performance with club house occupancy high and income 6% ahead of the budget set year to date. One area Mytime are working on at Dibden is Golf Memberships and it is expected that this area will show signs of improvement as we head into the Spring 2023. Mytime have made a number of improvements to the clubhouse and have proposals in place to re-open the Pro-Shop and install a new ball dispenser at the Driving Range for early in 2023.					
Ensuring regulatory services are delivered for the benefit of our residents		Deliver the licensing function in line with policies which are relevant and legally compliant and address the challenges faced in the New Forest	Commencement of the review and revision of the Taxi Licensing Policy to ensure a safe, inclusive, accessible and attractive taxi service can be provided in the New Forest		Mar-23	Preparatory work has begun in reviewing statutory standards and best practice guidance. Officers are liaising with internal stakeholders and updates to the policy are currently being drafted.					
		Create a safe environment for our residents and level playing field for local businesses to help them grow and develop	Continue with Phase 2 of the Food Standards Agency Recovery Plan targeting resource at those highest risk food businesses in order to protect the consumer and secure compliance with non-compliant businesses		Mar-23	Highest risk food businesses have been inspected and the team are currently carrying out the medium risk inspections in line with the FSA Recovery Plan.					
Ensuring the New Forest remains a safe place to live, work and visit		Report on the delivery and successes of the Safer New Forest Partnership Plan	Report on the delivery and successes of the Safer New Forest Partnership Plan		Mar-23	Partners continue to deliver on the Partnership Plan 2022-23, reviewed quarterly with Strategic Lead Officers from Police, Probation, Hampshire & Isle of Wight Fire & Rescue Service and NFDC. Progress and closure updates will be published on the Safer New Forest website in April 2023. Partners continue to deliver on their key objectives, meeting regularly for operational delivery and ensure that whilst the current priorities are delivered, they also reflect emerging or changing trends.					
		Deliver the Safer New Forest Partnership Plan through collaborative and innovative working with our strategic partners	Undertake and develop community safety engagement opportunities to promote the work of the partnership and ensure the views of residents are reflected within key priorities		Dec-2022 (complete)	During community engagement events, Community Safety undertook 529 individual surveys with residents of the New Forest of which 148 were completed by young people (under 18). 96% of respondents, when considering crime and disorder, report that they are either satisfied or very satisfied living in the New Forest.					
			Develop and host web-based training sessions with a focus on the key Safer New Forest priorities. Participation and enrolment will be for partner agencies, including the voluntary sector who currently assist/can help with the delivery of the Safer New Forest Partnership Plan		Mar-23	Convened by NFDC Community Safety, 109 partners and professionals attended the 'No Age for Abuse' webinar training event. The focus was to provide targeted awareness highlighting the signs, symptoms of domestic abuse, guidance when responding and escalating concerns. The event highlighted additional therapeutic support for victims of domestic abuse. Evidence demonstrates that victims of domestic abuse aged over 55 are less likely to alert services or access support as a victim of abuse. The event provided partners with additional tools and resources when responding and supporting this particular vulnerable group.					
			Manage the transition of digital switchover for Appletree Careline and focus activities on developing new areas of business growth opportunities		Ongoing	The upgrade and the digital platform continue to remain on target for full installation and implementation at the end of the financial year. Stage 1 of the data migration has been completed, with stage 2 scheduled to take place just before the point of switchover. Staff training and familiarisation will continue throughout February and March 2023. The updated digital platform will provide resilience with the ability to interface between analogue and digital equipment, ensuring the service is future proofed for the national digital switchover by BT scheduled to be completed in 2025. With the implementation of a digital platform, there is more scope to offer an increased variety of peripheral equipment and services, therefore maximising the potential income from existing customers, as well as attracting new customers. Research continues into compatible equipment, with further testing expected after the installation of the platform.					
Key Performance Indicators											
KPIs - Annual Targets		Unit	Freq.	21/22	Target	22/23	Desired DOT	Actual DOT	Status		
Participation in Community Safety engagement events and completion of annual crime and disorder survey		Surveys (cumulative)	Annual	NEW	400	529	Up	-			
Residents' satisfaction on the low level of reported crime and anti-social behaviour within the district		%	Annual	97%	95%	96%	Maintain	Down			
Inactivity levels		%	Annual	25.5%	Monitor	28.7%	Down	Up			
Level of investment in the leisure centres by Freedom Leisure (cumulative)		£	Q	NEW	£2,407,900 (by Jan 23)	£2,262,138	Up	-			
People undertaking physical activity in Freedom Leisure venues in the district		%	Q	NEW	20%	19% (As of Q2)	Up	-			
Support Communities through programmes to improve the mental wellbeing of residents (cumulative)		Num of Programmes	Q		3	3	Up	Up			
Increase the engagement with lower socio-economic communities (cumulative)		Num of Programmes	Q		3	4	Up	Up			
KPIs - Quarterly Targets		Unit	Freq.	Last Quarter	Target	This Quarter	Desired DOT	Actual DOT	Status		
Sedentary adults with recognised medical conditions enrolled in the Freedom Leisure Active Lifestyles referral programme		Num	Q		305	100	Up	Down			
Inspections of higher risk and non-compliant food businesses to improve public safety		%	Q		100%	98%	Up	Down			
Financial Information - Budgets £'000											
Budget Description		Original Budget	July/November Cabinet	February Cabinet	Latest Budget						
General Fund Revenue Position		3,013	170	-33	3,150						
Variation Percentage			5.6%	-1.1%	4.5%						
Supporting Narrative		Community Safety Public Space Order cost +£20k Pest Control - Income Shortfall +£25 Health & Leisure Centres - Insurance Premiums -£12k DCLG Grants rephased into 23/24 -£66k									
General Fund Capital Programme		0	2,014	0	2,014						
Supporting Narrative											
High Risks											
High Risk Area			Prob.	Impact	Score/RAG	Mitigation actions			Prob.	Impact	Score/RAG
Post-covid impact on the leisure industry and customer behaviour change based on financial pressures faced, coupled with increased expenditure including through an increase in utilities costs.			4	4	16	Freedom Leisure are working on a business plan for the second year of the partnership and will present this to NFDC Officers to illustrate the commercial actions being taken to improve participation within the leisure centres. Freedom are reviewing their services, prices and resourcing models to support a sustainable approach in the long term. The council have been consulted on and, where required, approved proposals in line with the service contract.			4	4	16
Changing leisure market impacts on commercial partners ability to deliver Dibden Golf Course service.			3	3	9	3-year contract variation in place with the operator to support the sustainability of the partnership at Dibden. Officers have increased their levels of monitoring at the golf course. Participation in golf at Dibden in the last quarter has been positive, but is down on the previous year's performance.			1	2	2
Transition to strategic leisure partnership, including embedding working arrangements and performance standards.			2	4	8	Dedicated contract manager with monthly partnership board meetings.			2	3	6

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**COMMUNITY, PARTNERSHIPS AND WELLBEING OVERVIEW AND SCRUTINY PANEL WORK PROGRAMME  
2023/2024**

ITEM	OBJECTIVE	METHOD	LEAD OFFICER
<b>13 JUNE 2023</b>			
Portfolio Holders' Reports and Performance Dashboards	To note performance data for the Leisure and Wellbeing Portfolio	Reports to each Panel meeting	<b>Rebecca Drummond/ PF Holders</b>
Health and Leisure Contract/ Dibden Golf Centre Contract	To receive regular updates from Group	Report or presentation	<b>Alan Bethune / Gary Jarvis</b>
Hampshire Police and Crime Panel	Verbal update from Portfolio Holder	Verbal Update	<b>Brian Byrne / PF Holder</b>
Community Grants Task and Finish Group	To agree initial arrangements for meetings of the Community Grants Task and Finish Group in November 2023, which will bring forward recommendations on grants to local community organisations at the January 2024 Panel meeting.	Verbal Report	<b>Ryan Stevens</b>
<b>12 SEPTEMBER 2023</b>			
Portfolio Holders' Reports and Performance Dashboards	To note performance data for the Leisure and Wellbeing Portfolio	Reports to each Panel meeting	<b>Rebecca Drummond/ PF Holders</b>
Health and Leisure Contract/ Dibden Golf Centre Contract	To receive regular updates from Group	Report or presentation	<b>Alan Bethune / Gary Jarvis</b>

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Agenda Item 10

Hampshire Police and Crime Panel	Verbal update from Portfolio Holder	Verbal Update	<b>Brian Byrne / PF Holder</b>
Open Space Maintenance Update	Open Space Maintenance Update (See Financial Strategy T&F report 17 Nov 2022)	Report / Verbal	<b>Dean Brunton / Iain Park</b>
Litter Strategy	To consider a proposed litter strategy	Report	<b>Chris Noble / Iain Park</b>
<b>16 JANUARY 2024</b>			
Portfolio Holders' Reports and Performance Dashboards	To note performance data for the Leisure and Wellbeing Portfolio	Reports to each Panel meeting	<b>Rebecca Drummond/ PF Holders</b>
Health and Leisure Contract/ Dibden Golf Centre Contract	To receive regular updates from Group	Report or presentation	<b>Alan Bethune / Gary Jarvis</b>
Community Grants Task and Finish Group Report	To receive the recommendations of the Community Grants Task and Finish Group	Report	<b>Ryan Stevens</b>
Hampshire Police and Crime Panel	Verbal update from Portfolio Holder	Verbal Update	<b>Brian Byrne/ PF Holder</b>
Safer New Forest Partnership Plan	To agree the plan and to receive an update from outcomes from actions in the current plan.	Report as appropriate	<b>Brian Byrne/Nikki Swift</b>
<b>19 MARCH 2024</b>			
Portfolio Holders' Reports and Performance Dashboards	To note performance data for the Leisure and Wellbeing Portfolio	Reports to each Panel meeting	<b>Rebecca Drummond/ PF Holders</b>

Health and Leisure Contract/ Dibden Golf Centre Contract	To receive regular updates from Group	Report or presentation	<b>Alan Bethune / Gary Jarvis</b>
Hampshire Police and Crime Panel	Verbal update from Portfolio Holder	Verbal Update	<b>Brian Byrne / PF Holder</b>
<b>DATES TO BE ALLOCTED</b>			
Customer Services	To receive the Task and Finish Group's findings and recommendations	Report to Panel as required	<b>Ryan Stevens</b>
Annual Report on Deprivation in the New Forest (July 2023)	TBC	TBC	<b>TBC</b>

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